SETUP SMS FOR CREDIT LIMIT CHANGE & PRE-APPROVE CARD ISSUING

Content: SMS for customer when credit limit change & pre-approve card issuing

1. Update “Card Status” Classifier
2. Navigate ROOT > OpenWay > Full > Configuration Setup > Common Handbooks > User Classifiers
3. Update “Card Status” classifier
   * Select “Card Status” classifier
     + Contract Cat: None
   * Click “Save form changes”
   * Click “Validate”
4. Update “SMS When Produced Credit Cards”
5. Navigate ROOT > OpenWay > Full > Configuration Setup > Product > Event Types
6. Select “SMS When Produced Credit Cards” event
   * Click “Messages” tab
     + Text: %CONTRACT\_NUMBER%$%IF%%MAIN$CREDIT\_LIMIT%=1%THEN%OCB: Chuc mung QK da duoc cap the %IF%%CONTRACT\_TYPE%=Our EuroCard/MasterCard%THEN%MASTER%ELSIF%%CONTRACT\_TYPE%=Our VISA Cards%THEN%VISA%ELSIF%%CONTRACT\_TYPE%=Our JCB Cards%THEN%JCB%ELSE%CASHCARD%END% %CONTRACT\_NUMBER:0\*4:0%. QK vui long chuan bi CMND/CCCD de nhan vien OCB lien he hoan thien ho so. Chi tiet LH: (028)38666766%ELSE%OCB: Chuc mung Quy khach da duoc cap the tin dung OCB voi han muc %MAIN$CREDIT\_LIMIT\*CURR0%VND. OCB se lien he Quy khach den CN/PGD OCB nhan the trong thoi gian som nhat.%END%
   * Click “Save form changes”
   * Click “Actions” > “Check”
7. Create event to send SMS when credit limit change
8. Navigate ROOT > OpenWay > Full > Configuration Setup > Product > Event Types
9. Create “SMS on Credit Limit Change” event to send SMS to cardholder
   * Click “Insert new record”
     + Product: Issuing
     + Contract: Card
     + Institution: OCB COMMERCIAL BANK
     + Name: SMS on Credit Limit Change
     + Code: SMS\_CR\_LIMIT\_CHANGE
     + Group Code: Empty
     + Duration Type: Unique
     + Duration: 0
     + Next Event: Empty
     + Custom Code: Empty
     + Special Parms: IF\_CS\_NUMB=2;IF\_CS\_TYPE1=OCB\_CARD\_TYPE;IF\_CS\_VALUE1=CR\_MC;IF\_CS\_TYPE2=CONTR\_STATUS;IF\_CS\_VALUE2=00,01,28,73;
   * Click “Save form changes”
   * Click “Messages” tab
   * Click “Insert new record”
     + Code: SMS\_CR\_LIMIT\_CHANGE
     + Delivery Channel: SMS
     + Address Type: Statement
     + Address Data: %ADDR\_PHONE\_M%
     + Subject: SMS When Credit Limit Change
     + Text: %CONTRACT\_NUMBER%$OCB: TB Han muc the %IF%%CONTRACT\_TYPE%=Our EuroCard/MasterCard%THEN%MASTER%ELSIF%%CONTRACT\_TYPE%=Our VISA Cards%THEN%VISA%ELSIF%%CONTRACT\_TYPE%=Our JCB Cards%THEN%JCB%ELSE%CASHCARD%END% %CONTRACT\_NUMBER:0\*4:0% cua QK hien tai la %MAIN$CREDIT\_LIMIT\*CURR0%VND. Chi tiet LH: 18006678
   * Click “Save form changes”
   * Click “Actions” > “Check”
10. Create “Credit Limit Change” event
    * Click “Insert new record”
      + Product: Issuing
      + Contract: Account
      + Institution: OCB COMMERCIAL BANK
      + Name: Credit Limit Change
      + Code: CREDIT\_LIMIT\_DOC
      + Group Code: Empty
      + Duration Type: Unique
      + Duration: 0
      + Next Event: Empty
      + Custom Code: Empty
      + Special Parms: IF\_CS\_TYPE=CONTR\_STATUS;IF\_CS\_VALUE=00,09;
    * Click “Save form changes”
    * Click “Event Chain” tab
    * Click “Insert new record”
      + Next Event Type: SMS on Credit Limit Change
      + For Contract: Subs Contract
      + Active If State: Empty
      + Active If State Status: Empty
      + Chain Detail: Empty
      + Step N: 0
    * Click “Save form changes”
    * Click “Actions” > “Check”